UNITED STATES DISTRICT COURT

EASTERN DISTRICT OF NORTH CAROLINA

WESTERN DIVISION

MARGARET REAVES, PRO SE

CASE NO.5:18-CV-221-FL

Plaintiff,

VS.

JOHN T. BENJAMEN JR JAKE R. GARRES CECIL CAPPS PHILIP A. GLASS

Defendants.

COMPLAINT

Margaret Reaves ("Plaintiff," "Borrower"), individually, alleges as follows

NATURE OF THE ACTION

- Plaintiff brings this action on her own behalf whose residential mortgage loan is or was at any time serviced by one or more of the Defendants.
- As alleged herein, Defendant, violated federal, state and common law in connection with its servicing of Plaintiff's mortgage loans. Defendants have wrongfully; (i) Started foreclosure without proper authority;

§ 45-107. Foreclosure filing. The clerk of superior court or other judicial officer may have access to the pre-foreclosure database to confirm information provided in subsection (a) of this section. A materially inaccurate statement in the certification shall be cause for dismissal

without prejudice of any foreclosure proceeding on a primary residence initiated by the mortgage servicer and for payment by the filing party of costs incurred by the borrower in defending the foreclosure proceeding. (2008-226, s. 1; 2010-158, ss. 1, 9; 2012-79, s. 2.17(g).)

(ii) failed to respond to inquiries by plaintiff within the time required by law; (iii) when it did respond, Defendant. failed to do so timely as required by law; (iv) failed to properly credit payments received from plaintiff; (v) failed to notify plaintiff that payments received from her were not being credited, but rather held for an unreasonable duration of time; (vi) failed to return within a reasonable time payments that were not credited to Plaintiff; (vii) failed to provide Plaintiff with true and accurate explanations of the activity in her accounts and/or of the specific reasons for actions taken by Defendant.; (viii) notified Plaintiff that they and other Defendant had commenced foreclosure or other proceedings, notwithstanding that it was not permitted to commence those proceedings; (ix) failed to timely and clearly advise Plaintiff of changes to her obligations predicated upon Defendant. fiat; and (x) frustrated and/or harassed Plaintiff who attempted to find out more information concerning her mortgages and her rights and obligations thereunder. Indeed, Defendant have been charged by various state Attorneys General of acting deceptively to its "clients" in connection with the performance of its duties.

A-PART OF COMPLAINT

CERTIFICATE OF SERVICE JOHN T. BENJAMEN JR. JAKE A GARRIS 1115 Hillsborough, STREET RAleigh, MORTH CAROLINA MMCARET REAVES RALeigh MORTH CAROlina 919-559-8729

CERTICATE OF SERVICE CECIL CAPPS INSURANCE AND Realty Company INC 3670 SUNSET AVENUE Rocky MOUNT MORTH CAROLINA SARUN DRWE Kalugh, NORTH CAROLINE

Filed 05/18/18 Page 4 of 5

CERTIFICATE OF SERVICE Philip & Glass 5540 CENTERULEU DRUE KAleegh, MoRth CARoline Raleigh, North CARolenie 910=55-9-8729